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# Vintage Ford & Chevrolet Parts of Arizona

www.so-cal-az.com

## SHIPPING CHARGES:

We want to give you the best prices possible on shipping, that's why we determine the cost at the time of sale. Most orders are shipped UPS, larger items sometimes require crating and truck freight. This amount will be determined and you will be notified before shipping. Minimum UPS charge \$6.95 Please call if you need exact shipping amount before you order.

## ORDERING INFORMATION:

**TELEPHONE ORDER:** Business hours are Monday - Friday 9-5 • Saturday 8-noon, (mountain standard time). Please have the following information ready: Your complete address, year and model of vehicle, part numbers and descriptions found in catalog, and your credit card information.

Local orders & information • (602)275-7990

Toll free order • (800)732-0076

**FAX ORDERS:** Orders can be faxed to us 24/7. Please use order form included in your catalog, complete all information, including credit card information.

24 Hour fax • (602)267-8439

## INTERNET ORDERS:

Visit us at: [www.so-cal-az.com](http://www.so-cal-az.com)

**E-MAIL ORDERS:** We accept e-mail orders. Use the order form in catalog as a guide.

e-mail [vintageparts@so-cal-az.com](mailto:vintageparts@so-cal-az.com)

**MAIL ORDERS:** Please use our order form filled out completely with credit card information.

Mail to: 3427 E. McDowell Rd.  
Phoenix, Az. 85008-3845

**PAYMENT:** VISA, MCH, DISCOVER, AX Arizona residents add 8.3% sales tax.

**SPECIAL ORDERS:** Full payment on all special orders, non-refundable.

**SHIPPING:** Parts shipped via UPS, large items commercial truck lines.

**DAMAGE OR LOST ITEMS:** If part is lost (box broken open) or damaged in shipment to you, please notify shipper immediately. (UPS or Trucking Company).

Do not return damaged parts to us. File a damage report with the carrier!

**RETURNS:** Returns accepted for 30 days with receipt. If part is defective or we made a mistake in the order, we pay the shipping both ways. If it is your mistake you pay the shipping.

15% restocking fee on all return items. Must have original receipt. No returns on electrical parts, parts that have been installed, books, videos or used inventory. Special orders are non-refundable.

All returns must be authorized in advance. Call for a RGA number, 800-732-0076.

You must include copy of original invoice for all returns.

**PRICES:** Prices are subject to change without notice. Customer will be contacted before shipment if price increase is large.